DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT

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March 13, 2002

Attached is the Department of Community Services and Developments', second quarterly Senate Bill 5X, Legislative Report for the California Low-Income Home Energy Assistance Program (CAL LIHEAP) which is due April 1, 2002. This report covers the periods of June 1, 2001 through December 31, 2001. Listed below are the updates/additions made to this report from the first quarterly report, which encompassed June 1, 2001 to October 31, 2001.

Executive Summary:

- Paragraph 3 was added.
- The program accomplishment numbers are updated to reflect the period of June 1, 2001 through December 31, 2001.

CAL LIHEAP Legislative Report:

- Page 1: Background—Paragraph 3 was added.
- Page 7: Estimated Impact of Funds—Paragraph 1 clarifies data numbers.
- Page 10–22: Estimated Impact of Funds—All Tables and Figures have been updated to include data for the period of June 1, 2001 through December 31, 2001.
- Page 23: Additional WX Measures—Paragraph 3 updates status of additional measures.
- Page 24: Program Accomplishments—All figures have been updated to include data for the period of June 1, 2001 through December 31, 2001.
- Page 25: Program Accomplishments—Paragraph 5 updates the allocation of funding for service to vulnerable populations.

Appendices:

- Appendix B: Pages 1-9 have been updated to reflect the Energy Savings for the period of June 1, 2001 through December 31, 2001.
- Appendix C: Pages 1-2 have been updated to reflect the reports submitted by the local service providers for the period of June 1, 2001 through December 31, 2001.



Senate Bill 5X



Legislative Report

California Low-Income Home Energy Assistance Program (CAL LIHEAP)



Department of Community Services and Development

April 2002

Executive Summary

Governor Davis signed Senate Bill 5X (SB 5X) in April 2001, which appropriated \$120 million to the Department of Community Services and Development (CSD) for the purposes of supplementing the federal Low-Income Home Energy Assistance Program (LIHEAP) and implementing the California Low-Income Home Energy Assistance Program (CAL LIHEAP). The goals of this program are to increase energy conservation, reduce the demand for energy services in low-income households (at or below 250% of the federal poverty guidelines) and assure that the most vulnerable households can cope with high energy costs.

CSD initially distributed \$30 million of the \$120 million to CSD's existing network of LIHEAP Service Providers to ensure that funds were available for immediate provision of services during the peak energy demand summer months of June, July and August 2001.

In November 2001, due to the State economy slow down and the decline in revenue in the State General Fund the Administration proposed a reduction of \$53.7 million to the CAL LIHEAP Program. Thirty million of the proposed \$53.7 million reduction was restored to the CAL LIHEAP Program in February 2002. The data for the restored funds is not reflected as this report only covers the periods of June 2001 through December 2001.

CSD has distributed to date \$62,653,257 (over one half of the total CAL LIHEAP appropriation) to its network. The following data represents the accomplishments of the program to date:

- ➤ A total of 67,752 low-income households have been assisted.
- 22,881 dwellings have been weatherized.
- More than 165,500 weatherization measures have been installed, including, but not limited to the replacement of inefficient refrigerators, and the installation of compact fluorescent lamps and electric water heaters.
- More than 9.3 million kilowatt-hours have been saved.
- ➤ 16,423 households in a crisis situation (e.g. utility shut-off notice) have received Energy Crisis Intervention Services.
- ➤ 28,448 households experiencing difficulty in paying their utility bill have received Cash Assistance Program payments.
- Over 83,000 vulnerable population individuals have been served; including the elderly, disabled, limited-English speaking, very young children and migrant and seasonal farmworkers.

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- Appendix A: Map of California Energy Commission Forcasting Climate Zones and CAL LIHEAP Providers Forcasting Climate Zones
- Appendix B: Per Measure Energy Impact for PG&E, SCE, SCGC and SDG&E
- Appendix C: Number of Homes Weatherized and Estimated Yearly Energy Savings per CAL LIHEAP Provider



California Low-Income Home Energy Assistance Program (CAL LIHEAP) Report to the Legislature

April 2002





Background

In April 2001, Governor Davis signed Senate Bill 5X (SB 5X) which authorized the Department of Community Services and Development (CSD) to receive \$120 million from the General Fund for the purposes of supplementing the federal Low-Income Home Energy Assistance Program (LIHEAP) and to implement a new California Low-Income Home Energy Assistance Program (CAL LIHEAP). The goals of this program are to increase energy conservation, reduce the demand for energy services in low-income households and assure that the most vulnerable households cope with high energy costs.

SB 5X established the CAL LIHEAP Program components of Weatherization and Conservation Services (WX), Energy Crisis Intervention Services (ECIS), and Cash Assistance Payments (CAP). Included in the bill was Governor Davis' line item veto message, which directed CSD to set aside \$20 million of the \$120 million appropriation for distribution only to local service providers located in areas that are serviced by Locally Owned Public Utilities (LOPU's).

Due to the decline in revenue in the State General Fund, in November 2001 the Administration proposed a \$53.7 million reduction of CSD's CAL LIHEAP allocation. In February 2002, \$30 million was restored to the ECIS and CAP components only.



Program Components

<u>WX</u>

The WX component consists of services to improve the energy efficiency of homes, including the installation of attic insulation, weatherstripping, minor housing repairs, and related energy conservation measures. The weatherization program encompasses a wide range of electric baseload, mandatory and optional measures identified to have the greatest impact on energy reduction. Weatherization services assist in reducing the demand for energy and continue to provide energy savings in the future.

CAP

The CAP component of the program consists of a gas and electric bill payment made on behalf of the client to the utility company to assist with the eligible households heating and cooling costs. This program also includes wood, propane and oil payments.

ECIS

The ECIS component of the program consists of gas and electric bill payments, wood, propane and oil payments, and furnace repair and replacement on behalf of those households identified in a crisis situation. An ECIS payment is made when an applicant receives a 24 or 48-hour disconnection notice or other utility service disconnection notice that would imply a life threatening and/or emergency situation; or the applicant's utility services have been terminated; or the applicant requires assistance with establishing a new energy account.

LOPU

The funds allocated for LOPU are to be used for energy bill payments only. These funds are set aside for the payment of energy bills only for clients whose energy supplier is identified in the CAL LIHEAP Contract as a LOPU in the contractor's service area.



Program Development and Design

In designing and developing CAL LIHEAP, CSD mirrored the federal LIHEAP program with some added flexibility not allowable under the federal program. SB 5X provides that eligibility for CAL LIHEAP services includes households with incomes that do not exceed 250% of the federal poverty level (FPL) for this state. The 250% income maximum enabled CSD to serve a larger population of households typically categorized as the "working poor." Those households do not qualify for assistance under the federal LIHEAP income guidelines of 60% of the state median income (SMI) (which equates approximately to 200% of the federal poverty level).

Listed below is a chart depicting the income differences in the CAL LIHEAP and federal LIHEAP Programs:

Number in Household	CAL LIHEAP 250% FPL Annual Income	Number in Household	LIHEAP 60% SMI Annual Income
1	\$21,475	1	\$17,225
2	\$29,025	2	\$22,525
3	\$36,575	3	\$27,825
4	\$44,125	4	\$33,125
5	\$51,675	5	\$38,425
6	\$59,225	6	\$43,725
7	\$66,775	7	\$44,719
8	\$74,325	8	\$45,713

Secondly, to increase the availability and impact of ECIS and CAP each service provider was asked to complete a local plan to determine the amount of funds to be allocated within the ECIS and CAP components of the contract, based on local determination and identified needs of the client population in their service areas. Additionally, the service providers were granted the flexibility of selecting the maximum benefit payable and the number of payments that each eligible household may receive. This allowed the service providers to meet the needs of those clients that were faced with exceptionally high utility bills and assured the household would receive sufficient assistance to alleviate their energy concerns.

Thirdly, to meet the intent of SB 5X, to immediately reduce energy consumption, CSD designed the WX component of CAL LIHEAP so that Electric Base Load (EBL) Measures would be the first priority for installation. EBL measures included:

	Refrigerator Replacement,
g.	Electric Water Heater Repair/Replacement,
- GER 1	Microwave Oven Replacement/Installation
Ů.	Thread-based Compact Fluorescent Lamps, and
Ď.	Hard-Wired Compact Fluorescent Lamps.

Funding Allocation, Distribution and Expenditures

To ensure the timely implementation of services and to begin the reduction of energy usage immediately, CSD distributed funds through our existing LIHEAP Local Service Providers comprised of forty-five local governmental and nonprofit organizations that provide services in all fifty-eight counties of California. The funds were allocated and distributed in phases as follows:

<u>Phase 1A</u> – Initially, \$29,100,000 million was distributed to provide program services based on a three-factor-formula consisting of low-income population, climate and energy costs. The original contract term was June 1, 2001 through August 31, 2001 to ensure services were implemented during the peak summer months of June, July, and August.

<u>Phase 1B</u>– Less than six weeks into Phase 1A several CAL LIHEAP Local Service Providers notified CSD they had totally expended the initial cash assistance funds. To prevent a gap in services these agencies received a doubling of their initial Phase 1A allocation. Phase 1B total distribution was \$12,787,932.

<u>Phase 2A</u> – The original contract term was extended for all service providers from August 31, 2001 to November 30, 2001. CAL LIHEAP funds were allocated to those agencies that had not previously received the doubling of their Phase 1A allocation. Total Phase 2A allocations were \$15,768,502.

<u>Phase 2B</u> – Due to the high demand for assistance with utility payments CSD received additional requests from service providers that had totally expended their Phase 1A, 1B, and 2A cash assistance funds. These agencies had clients but no funds to provide services. To prevent a gap in service these agencies were allocated an additional 50% of their initial Phase 1A allocation. Total Phase 2B allocations were \$4,156,823.

<u>Phase 3 Extension</u> – The contract term for all CAL LIHEAP contracts was extended to December 31, 2002.

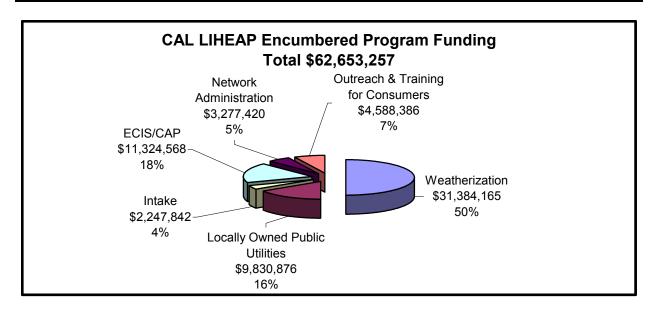
In addition, \$840,000 has been allocated for a Native American set-a-side. SB 5X characterizes CAL LIHEAP as supplementing federal LIHEAP, and under federal LIHEAP, California Indian Tribes are provided a 0.7% set-aside from California's annual federal LIHEAP gross allotment.

Although not specifically identified as a vulnerable population in SB 5X, California Indian Tribes are recognized in Section 5(j) of SB 5X as a group that warrants special rules for access to specific SB 5X funds and various outreach requirements. It is CSD's belief that the insertion of the above-described provisions was a signal by the Legislature that California Indian Tribes should not be overlooked during the energy crisis.

Therefore, because of the existing federal LIHEAP practice to annually recognize the needs of this disadvantaged group, and the Section 5(j) language described above, CSD decided to mirror the federal program and award 0.7% (\$840,000) of the total CAL LIHEAP funding to California Indian Tribes.

The Native American Indian contracts were distributed in January 2002.

As shown in the following pie graph, from June 1, 2001 through December 31, 2001, CSD has allocated and encumbered a total of \$62,653,257 in contracts to CAL LIHEAP Local Service Providers.





Program Activities

Outreach and Assistance to Vulnerable Populations

Energy assistance is important to all recipients, but with the energy crisis California faces, the vulnerable population groups are most adversely impacted. Senate Bill 5X identified the vulnerable populations to be served: elderly persons, disabled persons, limited-English-speaking persons, migrant and seasonal farmworkers, and households with very young children. Additionally, Senate Bill 5X requires CSD to ensure that vulnerable populations have comparable access to the energy programs. CAL LIHEAP Local Service Providers are required to conduct special outreach to vulnerable households, including outreach to senior centers, independent living centers, welfare departments, regional centers, and to migrant and seasonal farmworkers. Outreach activities included: flyers, brochures, outreach mailers to target populations, and/or public announcements.

Intake

CAL LIHEAP Local Service Providers are required to conduct client intake and assessment for all persons seeking CAL LIHEAP services. Prior to the intake process, a pre-screening of customers, either via the telephone or in person, occurs to determine eligibility. After eligibility is determined applicable documentation needed to assist the client is collected. Once the documentation is verified and the household has been determined to be eligible for assistance, the application is forwarded to CSD for payment. The intake process for CAP and ECIS is completed through an automated system.

Conservation Services (Training for Consumers)

SB 5X requires that CAL LIHEAP Local Service Providers provide all recipients of energy assistance with energy conservation education information and budget counseling that includes the following:

- Information regarding the importance of applying for energy assistance prior to being in an arrearage situation and information concerning various utility company budget payment plan(s).
- Written information that describes energy-saving behavioral adjustments that will decrease the energy consumption of the household.
- Resource information, referrals to other energy programs, and family and budget counseling in order to assist clients in achieving self-sufficiency.
- > A description of the benefits that the client can expect to receive as a result of the weatherization measures and the purposes and functions of each measure installed in the dwelling.



Estimated Impact of Funds on Energy Demand

Reporting Requirements

In an effort to quantify the impact CAL LIHEAP WX services (installation of measures) have on the reduction of low-income customer energy demand, CSD contracted with Richard Heath and Associates (RHA). CSD with the aid of RHA and in consultation with the CAL LIHEAP Local Service Providers developed programmatic guidelines and protocols including policies and procedures, material and installation standards and a comprehensive data collection and analysis tool to analyze the impact of CAL LIHEAP services on energy demand.

To assist in gathering necessary data CAL LIHEAP Local Service Providers were provided data collection and reporting tools to capture and report monthly per-dwelling client energy usage demographics, and information on weatherization activities completed using CAL LIHEAP funds. Data for the months of June through December 2001 was summarized and energy savings calculations estimated using existing models developed by California investor-owned utilities and the California Energy Commission (CEC).

The following analysis is part of a larger report prepared by RHA for CSD. This report presents the analysis and projected energy savings derived with data collected from forty-two of the forty-five service providers participating in the CAL LIHEAP program. Appendix C shows the local service providers reports that are included in this analysis. The CAL LIHEAP Local Service Providers have put significant effort into reporting concurrently to CSD and RHA. However, in reconciling the numbers of the dwellings weatherized and the measures installed reported to CSD and to RHA, there are differences. RHA incorporates an internal deadline after receipt of the data from the local service providers to allow sufficient time to conduct an analysis of the data and calculate the energy savings. When questions arise or items require clarification, the energy savings data from those measures will be incorporated in the subsequent report.

Installation of Measures

To rapidly and effectively increase energy conservation and reduce demand for energy, CSD developed and implemented the CAL LIHEAP Weatherization Program, which focused its efforts towards this goal. This energy efficiency program embraced measures that have the greatest impact on peak demand reduction. The five (5) measures listed below were identified and given the highest priority for installation as they afforded the greatest potential for energy usage reduction:

- Refrigerator Replacement
- > Electric Water Heater Repair/Replacement
- Microwave Oven Replacement/Installation
- Thread-based Compact Fluorescent Lamps
- > Hard-Wired Compact Fluorescent Lamps

This group of measures was entitled "Electric Base Load Measures." The backbone of a successful installation program is a set of up-to-date material and installation standards, as there exists a direct correlation between correct installation and measure effectiveness. To this end CSD developed and distributed, to its CAL LIHEAP Local Service Providers, "Electric Base Load Measures Material and Installation Standards" consistent with 1) new statewide Low Income Energy Efficiency (LIEE) Program standards, 2) newly-updated Title 24 Residential Building Energy Efficiency Standards, and 3) current California building codes, mechanical codes, and electrical codes.

Likewise, fundamental to a successful retrofit installation program are technical and programmatic policies and procedures. Measure-specific policies and procedures for the five (5) Electric Base Load Measures were developed and disseminated to CAL LIHEAP Local Service Providers to supplement CSD's administrative policies.

Assumptions

To maintain consistency between all statewide weatherization programs and utility low-income energy efficient programs, a review of current data collection strategies, reporting formats, and assumptions used by California investor-owned utilities was performed. The information gathered was incorporated into CSD's data collection and reporting protocol. Data for the months of June through December 2001 was summarized and energy savings calculations estimated using existing models developed by California investor-owned utilities and the California Energy Commission (CEC).

Since CAL LIHEAP is a statewide program, its service territory traverses multiple climate zones and includes customers from the four major investor-owned utilities. In order to apply the per measure energy impacts developed in the CEC Statewide 2001 Database for Energy Efficiency Resources (DEER) Update Study, each CAL LIHEAP Local Service Provider was assigned a CEC Forecasting Climate Zone that correlated with the utility in whose service area the agency performs weatherization services. It should be noted that the CEC Forecasting Climate Zones used in the 2001 DEER Update Study are different than the Title-24 climate zones. Appendix A contains a map of California Energy Commission Forecasting Climate Zones and a list of the 45 Service Providers with their corresponding CEC Forecasting Climate Zone.

Included in Appendix B is a list of weatherization measures currently being installed using CAL LIHEAP funds along with their projected yearly energy impact in kilowatthours (kWh) and therms. The per measure energy impacts were taken from the "Joint Utility Low Income Energy Efficiency Program Costs and Bill Savings Standardization Report," February 1, 2001, the "2001 DEER Update Study," and calculated using information from Pacific Gas and Electric (PG&E) Company's most recent "Residential Energy Savings Report."

The list is grouped into three categories: Weatherization Activities, Mandatory Measures (including the "Electric Base Load Measures"), and Optional Measures. Under Optional Measures only the top five (5) most frequently installed measures were included, the remainder of the Optional Measures were grouped under Other Optional Measures. These include a miscellaneous group of measures installed by the CAL LIHEAP Service Providers in the months of June through December.

The list also contains weatherization activities and measures, which are performed as either a prerequisite to installing a weatherization measure or to mitigate a potential health and safety hazard. The following three (3) measures have little or no energy savings associated with them: Combustion Appliance Safety Hazard Repair/Replacement, Attic Venting and Electric Water Heater Repair.

Data Collection

To assist in gathering necessary data CAL LIHEAP Service Providers were supplied data collection and reporting tools to capture and report monthly per-dwelling client energy usage demographics, and information on weatherization activities completed using CAL LIHEAP funds. These monthly weatherization activity reports are being collected and compiled into a database by RHA.

To-date 210 data collection reports for the months of June through December have been analyzed; these reports comprise a total of 21,649 weatherized low-income dwellings consisting of Single Family, Mobile, and Multifamily homes. Results of the analysis are presented in the following sections. See Appendix C for the number of homes weatherized and the estimated yearly energy savings per CAL LIHEAP Service Provider.

Measures Installed

This section provides a summary of CAL LIHEAP weatherization measures installed in the months of June through December 2001. Only those measures, which were established to have an energy impact, are included in the table below (unit of measure is per dwelling unless otherwise specified).

CAL LIHEAP Wx Measures Installed-June through December 2001

	MANDATORY MEASURES	Quantity
1	Glass Replacement	1,275
	Duct and Register Repair/Replacement	498
	Minor Envelope Repair	
4	·	4,811
	Evap. Cooler/Air Conditioner Vent Cover (Inside)	593
5	a. Ceiling Insulation R11	104
	c. Ceiling Insulation R19	214
	e. Ceiling Insulation R30	147
6	f. Ceiling Insulation R38	99
	Low-Flow Showerhead, per device	5,893
	Hot Water Faucet Restrictor, per device	10,807
	Door Weatherstripping, per door	8,117
	Water Heater Blanket	1,081
	Water Heater Pipe Wrap	496
	Duct Wrap	18
	Switch/Outlet Gaskets	4,972
	Caulking	4,525
14	Other Weatherstripping	1,730
	Total Mandatory Measures	45,380
15	Electric Base Load Measures	
	a. Refrigerator Replacement	12,848
	b. Electric Water Heater Repair/Replacement	98
	c. Microwave Oven	12,905
	d. Thread-based Compact Fluorescent Lamps	49,484
	e. Hard-Wired Compact Fluorescent Lamps	709
	Total Electric Base Load Measures	76,044
	OPTIONAL MEASURES	
1	Ceiling Fans	1,041
2	Evaporative Cooler Repair	79
3	Filter Replacement for A/C or Furnace, Filters Only	1,097
4	Filter Replacement for A/C or Furnace, Filters + Replacement Signal	521
5	Setback Thermostat	1,835
6	Other Optional Measures	523
	Total Optional & Other Optional Measures	5,096
	TOTAL CAL LIHEAP Wx MEASURES INSTALLED	126,520

Table 1: CAL LIHEAP Weatherization Measures Installed

Included in Figure 1 below is a summary of the measures installed grouped in the following three categories: 1) Mandatory Measures, 2) Electric Base Load Measures, and 3) Optional Measures.

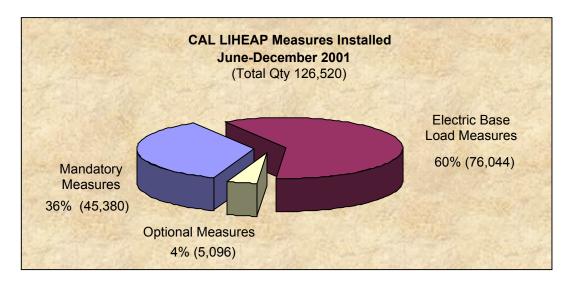


Figure 1: CAL LIHEAP Measures Installed

The Electric Base Load Measures were the largest group of measures installed by the CAL LIHEAP Service Providers. Over half (60%) of the measures installed June through December were Electric Base Load Measures. Mandatory Measures (at 36%) were the second largest group of measures, and the least significant of the three groups was the Optional Measures at 4%.

Shown in Figure 2 below are the quantities of each Electric Base Load Measure installed by the CAL LIHEAP Service Providers.

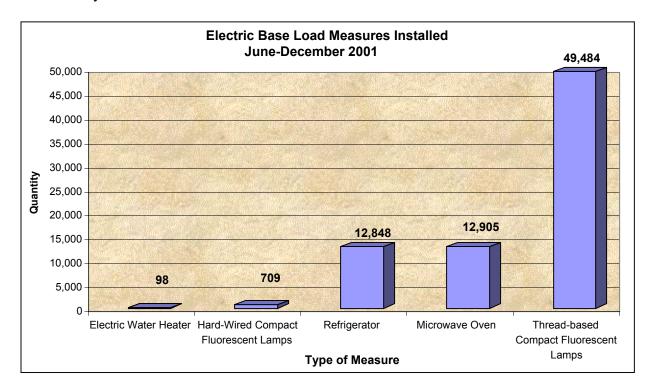


Figure 2: Electric Base Load Measures Installed

Shown in Table 2 below and Figure 3 on the next page are the number of Mandatory, Electric Base Load, Optional, and Other Optional measures installed each month by the 42 CAL LIHEAP Service Providers.

2001 CAL LIHEAP Weatherization Installation Summary
Per Type of Measure

Month	Type of Measure	Qty
	Mandatory	3,239
June	Electric Base Load	1,785
	Optional	220
	Other Optional	54
	June Total	5,298
July	Mandatory	10,463
	Electric Base Load	9,058
	Optional	964
	Other Optional	97
	July Total	20,582
August	Mandatory	12,601
3	Electric Base Load	28,338
	Optional	1,180
	Other Optional	169
	August Total	42,288
September	Mandatory	5,970
	Electric Base Load	9,586
	Optional	668
	Other Optional	109
	September Total	16,333
October	Mandatory	5,853
	Electric Base Load	10,304
	Optional	715
	Other Optional	66
	October Total	16,938
November	Mandatory	3,805
110101111001	Electric Base Load	7,319
	Optional	481
	Other Optional	10
	November Total	11,615
December	Mandatory	3,450
Doodiibei	Electric Base Load	9,654
	Optional	345
	Other Optional	18
	December Total	13,467

Table 2: CAL LIHEAP Installation Summary

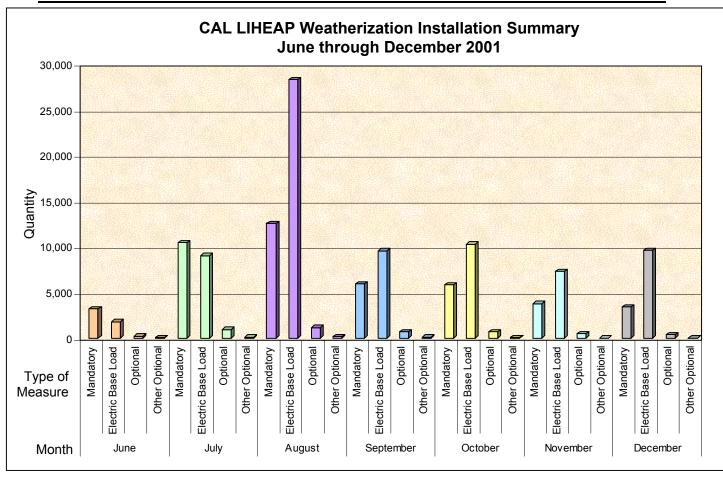


Figure 3: CAL LIHEAP Installation Summary

Estimated Energy Savings

Overall, from June 1, 2001 through December 31, 2001, weatherization services have yielded 9,367,672-kilowatt hour savings. The table below shows the annual kilowatthour savings for all weatherization measures installed per dollar expended.

Annual Kilowatt Hours Saved	WX Dollars Expended	Kilowatt Hours Saved per dollar expended
9,367,672	\$23,899,303	0.391964234

This section summarizes estimated yearly energy savings for measures installed during the period of June through December 2001. The total projected yearly energy savings in kWh and therms for each measure installed was estimated and is shown in 1) Table 3 below and 2) Figures 4 and 5 in subsequent pages.

Estimated Yearly Energy Savings per Measure
June through December 2001

—	MANDATORY MEASURES	kWh	Therms
1	Glass Replacement	2,350	2,802
2	Duct and Register Repair/Replacement	38,390	6,359
3	Minor Envelope Repair	83,016	18,511
4	Evap. Cooler/Air Conditioner Vent Cover (Inside)	0	1,342
5	a. Ceiling Insulation R11	2,073	1,942
	c. Ceiling Insulation R19	20,772	4,233
	e. Ceiling Insulation R30	13,978	3,189
	f. Ceiling Insulation R38	4,590	1,162
6	Low-Flow Showerhead, per device	165,873	46,058
7	Hot Water Faucet Restrictor, per device	123,251	30,516
8	Door Weatherstripping, per door	10,875	7,624
9	Water Heater Blanket	18,249	12,319
10	Water Heater Pipe Wrap	5,459	1,785
11	Duct Wrap	5,952	4,208
12	Switch/Outlet Gaskets	1,873	3,215
13	Caulking	9,346	5,121
14	Other Weatherstripping	2,301	2,452
	Total Mandatory Measures	508,346	152,836
15	Electric Base Load Measures		
15	a. Refrigerator Replacement	4,199,301	0
15		4,199,301 12,642	0
15	a. Refrigerator Replacement b. Electric Water Heater Repair/Replacement c. Microwave Oven		
15	a. Refrigerator Replacement b. Electric Water Heater Repair/Replacement c. Microwave Oven d. Thread-based Compact Fluorescent Lamps	12,642	0
15	a. Refrigerator Replacement b. Electric Water Heater Repair/Replacement c. Microwave Oven	12,642 138,310	0 98,352
15	a. Refrigerator Replacement b. Electric Water Heater Repair/Replacement c. Microwave Oven d. Thread-based Compact Fluorescent Lamps	12,642 138,310 4,254,789 47,594	0 98,352 0
	a. Refrigerator Replacement b. Electric Water Heater Repair/Replacement c. Microwave Oven d. Thread-based Compact Fluorescent Lamps e. Hard-Wired Compact Fluorescent Lamps	12,642 138,310 4,254,789 47,594	0 98,352 0 0
	a. Refrigerator Replacement b. Electric Water Heater Repair/Replacement c. Microwave Oven d. Thread-based Compact Fluorescent Lamps e. Hard-Wired Compact Fluorescent Lamps Total Electric Base Load Measures	12,642 138,310 4,254,789 47,594	0 98,352 0 0
	a. Refrigerator Replacement b. Electric Water Heater Repair/Replacement c. Microwave Oven d. Thread-based Compact Fluorescent Lamps e. Hard-Wired Compact Fluorescent Lamps Total Electric Base Load Measures OPTIONAL MEASURES Ceiling Fans Evaporative Cooler Repair	12,642 138,310 4,254,789 47,594 8,652,635	0 98,352 0 0 98,352
1	a. Refrigerator Replacement b. Electric Water Heater Repair/Replacement c. Microwave Oven d. Thread-based Compact Fluorescent Lamps e. Hard-Wired Compact Fluorescent Lamps Total Electric Base Load Measures OPTIONAL MEASURES Ceiling Fans Evaporative Cooler Repair Filter Replacement for A/C or Furnace, Filters Only	12,642 138,310 4,254,789 47,594 8,652,635 67,320	0 98,352 0 0 98,352
1 2	a. Refrigerator Replacement b. Electric Water Heater Repair/Replacement c. Microwave Oven d. Thread-based Compact Fluorescent Lamps e. Hard-Wired Compact Fluorescent Lamps Total Electric Base Load Measures OPTIONAL MEASURES Ceiling Fans Evaporative Cooler Repair	12,642 138,310 4,254,789 47,594 8,652,635 67,320 2,664	0 98,352 0 0 98,352 0 0
1 2 3	a. Refrigerator Replacement b. Electric Water Heater Repair/Replacement c. Microwave Oven d. Thread-based Compact Fluorescent Lamps e. Hard-Wired Compact Fluorescent Lamps Total Electric Base Load Measures OPTIONAL MEASURES Ceiling Fans Evaporative Cooler Repair Filter Replacement for A/C or Furnace, Filters Only Filter Replacement for A/C or Furnace, Filters + Replacement	12,642 138,310 4,254,789 47,594 8,652,635 67,320 2,664 2,559	0 98,352 0 0 98,352 0 0 779
1 2 3 4	a. Refrigerator Replacement b. Electric Water Heater Repair/Replacement c. Microwave Oven d. Thread-based Compact Fluorescent Lamps e. Hard-Wired Compact Fluorescent Lamps Total Electric Base Load Measures OPTIONAL MEASURES Ceiling Fans Evaporative Cooler Repair Filter Replacement for A/C or Furnace, Filters Only Filter Replacement for A/C or Furnace, Filters + Replacement Signal	12,642 138,310 4,254,789 47,594 8,652,635 67,320 2,664 2,559 1,322	0 98,352 0 0 98,352 0 0 0 779 421
1 2 3 4 5	a. Refrigerator Replacement b. Electric Water Heater Repair/Replacement c. Microwave Oven d. Thread-based Compact Fluorescent Lamps e. Hard-Wired Compact Fluorescent Lamps Total Electric Base Load Measures OPTIONAL MEASURES Ceiling Fans Evaporative Cooler Repair Filter Replacement for A/C or Furnace, Filters Only Filter Replacement for A/C or Furnace, Filters + Replacement Signal Setback Thermostat	12,642 138,310 4,254,789 47,594 8,652,635 67,320 2,664 2,559 1,322 130,319 2,507	0 98,352 0 0 98,352 0 0 779 421 72,657

Table 3: Yearly Estimated Energy Savings per Measure

The Electric Base Load Measures had the largest estimated kilowatt-hour savings compared to the Mandatory and Optional measures, as shown in Figure 4. This was expected, as the Electric Base Load Measures were given the highest installation priority in the CAL LIHEAP program.

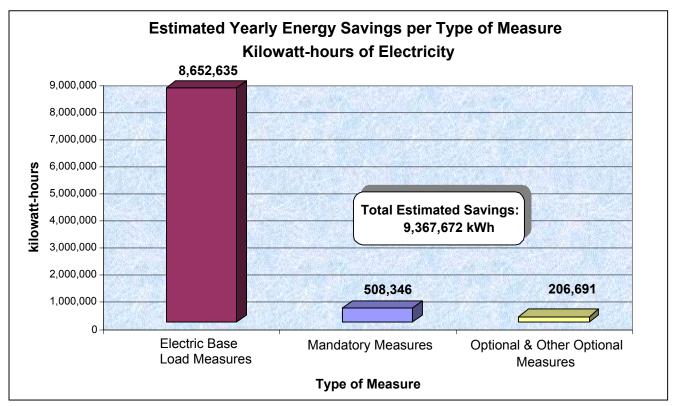


Figure 4: Estimated Yearly Kilowatt-hour Savings per Type of Measure

Depicted in Figure 5 below are estimated therm savings associated with each type of measure. Because most of the Mandatory Measures focus on the building shell performance, the highest projected savings are associated with natural gas and propane savings as opposed to kilowatt-hour savings, since most buildings are heated with gas. However, the Electric Base Load Measures are projected to achieve some fuel savings, due to the potential savings associated with the installation of microwave ovens, and some limited increased performance of the building shell and the mechanical systems.

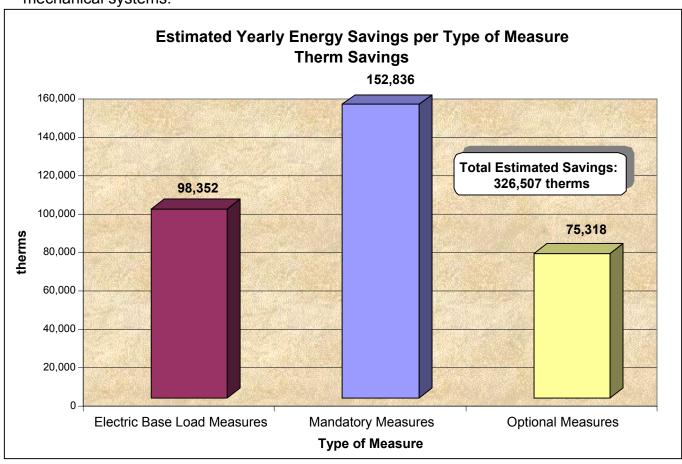


Figure 5: Estimated Yearly Therm Savings per Type of Measure

The estimated yearly kilowatt-hour savings associated with the installation of each Electric Base Load Measure is depicted in Figure 6. As shown in the graph the Thread-base Compact Fluorescent Lamps measure to-date has shown to have the highest estimated yearly kilowatt-hour savings impact in the CAL LIHEAP Program. The Refrigerator Replacement measure also proves to have a very positive savings impact.

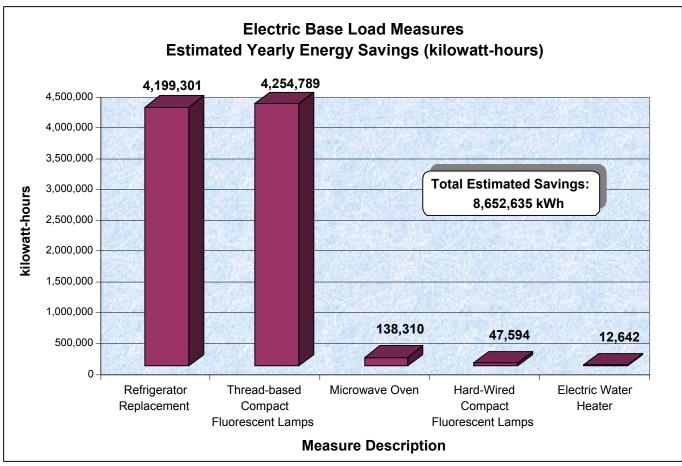


Figure 6: Electric Base Load Measures Estimated Energy Savings

Included in Table 4 is a summary of projected yearly energy savings associated with installation of CAL LIHEAP weatherization measures per month; for the months of June through December 2001.

Estimated Yearly Energy Savings

Estimated Yearly Energy Savings				
Month	Type of Measure	kWh	Therms	
June 2001	Mandatory	25,572	11,937	
	Electric Base Load	207,754	2,102	
	Optional	7,510	3,508	
	Other Optional	175	121	
	June Total	241,011	17,668	
July 2001	Mandatory	114,715	32,284	
	Electric Base Load	1,039,843	7,603	
	Optional	48,705	15,781	
	Other Optional	981	171	
	July Total	1,204,245	55,840	
August 2001	Mandatory	155,947	45,097	
_	Electric Base Load	2,898,266	38,534	
	Optional	64,804	17,859	
	Other Optional	237	818	
	August Total	3,119,254	102,309	
September 2001	Mandatory	82,227	19,379	
	Electric Base Load	1,194,101	10,800	
	Optional	32,158	9,603	
	Other Optional	530	278	
	September Total	1,309,016	40,060	
October 2001	Mandatory	62,153	22,752	
	Electric Base Load	1,629,858	14,861	
	Optional	36,720	14,549	
	Other Optional	49	74	
	October Total	1,728,779	52,235	
November 2001	Mandatory	39,347	12,122	
	Electric Base Load	918,686	6,912	
	Optional	8,843	8,703	
	Other Optional	515	0	
	November Total	967,390	27,737	
December 2001	Mandatory	28,385	9,264	
	Electric Base Load	764,128	17,539	
	Optional	5,444	3,854	
	Other Optional	20	0	
	December Total	797,977	30,657	

Table 4: Estimated Yearly Energy Savings-June through December 2001

Shown in Figures 7 and 8 is the monthly cumulative estimated kilowatt-hour and therm savings. Appendix C contains a summary of estimated yearly energy savings for the 42 CAL LIHEAP Service Providers.

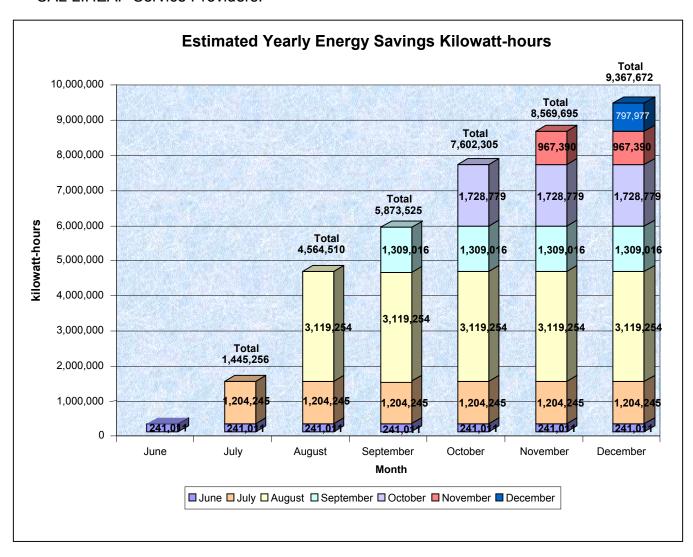


Figure 7: Cumulative Monthly Kilowatt-hour Savings

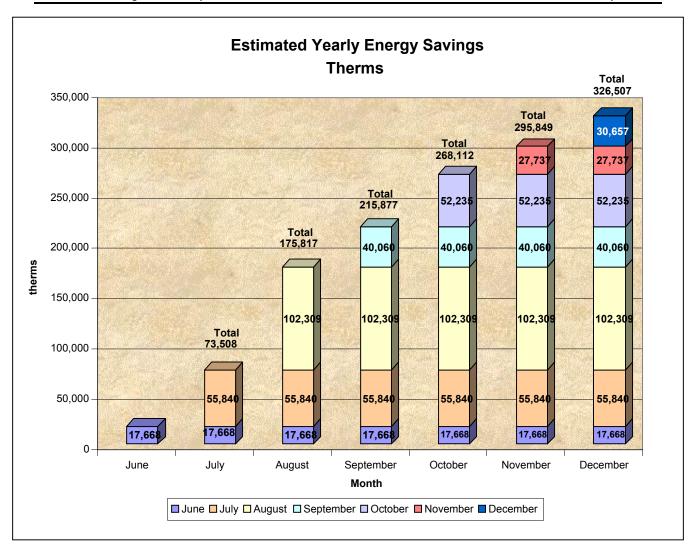


Figure 8: Cumulative Monthly Therm Savings

Additional WX Measures

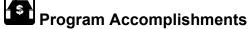
In a continuing effort to increase flexibility and further reduce the energy demand, CSD received input from its local service providers for additional weatherization measures to incorporate into the CAL LIHEAP Program. Based on the input, a list of measures was submitted to RHA for analysis and assessment. In a preliminary analysis, which included assessing each measure in terms of the practicality and ease of implementation and potential energy benefits, the initial list was reduced and the remaining measures were further evaluated. The in-depth assessment included the following for each measure:

- Contractor Licensing Requirements
- > Training Needs
- Existence of current Weatherization Installation Standards
- > Availability of Product
- Electric Impact
- Health and Safety Benefits
- > Technical Skills Requires
- Climate Zone Considerations
- Possible Issues/Liability
- Other Non-Energy Benefits

As a result of the analysis the following additional measures were selected:

- > Evaporative Cooler Installation,
- > Fluorescent Torchiere Lamp,
- > Exchange Window and Wall Air Conditioner Replacement, and
- > High Performance Windows (Conventional Home Only).

CSD in collaboration with RHA and the CAL LIHEAP Local Service Providers have formed a Weatherization Installation Standards Review Subcommittee. The subcommittee is currently reviewing the draft weatherization installation standards and policies and procedures for the additional measures and is providing input to RHA before the measures are finalized.



(June 1, 2001 through December 31, 2001)

Households Served

As noted above, CSD contracts with forty-five (45) public and private community based organizations to provide CAL LIHEAP services to California's low-income population. During the period of June 1, 2001 through December 31, 2001, these CAL LIHEAP Local Service Providers have served:

67,753 low-income households:

- ➤ 16,423 households in crisis situation received ECIS assistance.
- 28,448 households energy received CAP assistance.
- 22,881 homes weatherized for energy efficiency:
 - > 15,210 refrigerators installed.
 - 231 electric water heaters installed.*
 - > 14,520 microwave ovens installed.*
 - 60,660 compact fluorescent lamps installed.*

83,571 Vulnerable Population (VP) Individuals:

- > 21,684 Elderly
- > 19,046 Disabled
- > 14,484 Limited-English-Speaking
- ▶ 653 Migrant Farmworker
- 703 Seasonal Farmworker
- > 27,001 Children (0-5)

CSD is striving to serve each vulnerable population group at a level comparable to their percentage of California's total population. The chart below shows the results of the most recent data in respect to service to vulnerable populations with CAL LIHEAP funds.

Vulnerable Populations	Population based on 1990 Census	% of Population	% of VP Individuals served under CAL LIHEAP
Children	2,376,474	7.99%	13.28%
Elderly	4,224,441	14.20%	10.67%
Disabled	2,353,808	7.91%	9.37%
Limited-English- Speaking	2,648,803	8.90%	7.13%
Migrant and Seasonal Farmworkers	938,758	3.15%	0.67%

Please reference page 7 for an explanation of the difference in the numbers reported to CSD and RHA.

Additional Funding for Vulnerable Populations

Senate Bill 5X requires CSD to examine the penetration of other energy programs, including, but not limited to, those provided through federal LIHEAP, utility companies and other parties, to identify the adequacy of services to elderly persons, disabled persons, limited-English-speaking persons, migrant and seasonal farmworkers and households with very young children. The legislation also requires that CAL LIHEAP funds should be distributed so as to ensure that vulnerable populations have comparable access to energy programs.

Unfortunately, none of the existing energy programs, with the exception of CAL LIHEAP, capture data on all the vulnerable populations specified in SB 5X. The federal LIHEAP program captures data on the elderly, the disabled, and households with very young children; however, data on limited-English-speaking persons, and migrant and seasonal farmworkers is not required to be collected. CSD has required the CAL LIHEAP Local Service Providers to report on <u>all</u> the vulnerable populations specified in SB 5X; however, in order to obtain an adequate amount of data, it was necessary for CSD to collect several months worth of information in the CAL LIHEAP program.

In the interim, CSD's Director awarded \$500,000 of Community Services Block Grant (CSBG) Discretionary funding to La Cooperativa Campesina de California and its network of Migrant Seasonal Farmworker agencies to provide start up costs for their leveraging activities with Pacific Gas and Electric Company (PG&E). La Cooperativa provided outreach and intake to migrant and seasonal farmworker households and coordinated the replacement of refrigerators and the installation of compact fluorescent bulbs in these same households. For every dollar of CSBG Discretionary funding spent, La Cooperativa leveraged \$7 (seven dollars) of PG&E low-income energy efficiency funding in the form of 95,000 compact fluorescent bulbs and 8,700 refrigerators, which have been installed in 21,000 eligible migrant and seasonal farmworker households.

As mentioned in the previous section of this report, the penetration rate for several of the vulnerable populations has not been adequate; e.g. migrant and seasonal farmworkers, and the elderly. CSD has been appropriated \$4.8 million of Petroleum Violation Escrow Account (PVEA) funds for the 2001-2002 State Fiscal Year for weatherization services and energy cash assistance. CSD's Director has earmarked at least half of that amount to mitigate the underserved vulnerable populations.

CSD consistently monitors the penetration rate of services to the elderly and the migrant and seasonal farmworker populations. There is currently a deficiency in services to these groups. CSD Local Service Providers have served less than one percent (1)% of the eligible households. La Cooperativa has demonstrated great success in leveraging their funding and reaching the migrant and seasonal farmworkers. CSD has awarded La Cooperative an additional \$1.8 million of the PVEA funds to continue their leveraging partnership with PG&E and to expand it to the Southern California Edison Company to provide additional energy services to eligible migrant and seasonal farmworker households.



Estimated Unmet Need

The program objectives as defined by Senate Bill 5X were to 1) increase energy conservation and reduce demand for energy services in low-income households, 2) assure that the most vulnerable households cope with high energy costs and 3) increase participation in the federal LIHEAP program.

Shown below is the estimated unmet need for low-income persons at or below 250% of the Federal Poverty level.

Number of Households at or below 250% of Federal Poverty level.	5,145,014
Number of Households Served Under CAL LIHEAP	67,752
Estimated Number of Low-Income	5,077,262
Households Unserved	98.68%



Automated Data Collection and Reporting

In 1999-2000, CSD developed, designed and implemented an automated data collection and reporting system to continuously collect and track federal LIHEAP client data. The California LIHEAP Automated Services System (CLASS), facilitates the use of the Extranet for on-line data entry and data file transfer between the department and its network of contracting LIHEAP/CAL LIHEAP Local Service Providers. At the onset of CAL LIHEAP, CLASS was redesigned to collect CAL LIHEAP eligible households in addition to federal LIHEAP data.

CLASS revolutionizes the intake process at the local level. First, the method of CLASS On-line Entry, allows local service providers to enter client data directly into CSD's databases. Entered data is then evaluated for eligibility purposes (income and priority). The second method of Data-Base Transfer (DBT), allows those local service providers, using stand alone database platforms, to support the intake processes of CAP and ECIS, to provide CSD with client data approved for benefits through the means of data file transfer. Essentially, DBT service providers provide data file extracts to CSD, in which they are up-loaded into CSD databases for benefit issuance. Once records are deemed eligible for payment, then CSD will issue CAP and ECIS benefits, by either issuing a warrant or by directly crediting the client's utility account.

The CLASS On-line Entry assists CAL LIHEAP Service Providers in targeting and prioritizing the delivery of CAP and ECIS assistance. Based on approved local service provider priority plans, CLASS will rank those households, based on input client values in order of priority. Typically, priority is based on household incomes, energy burden,

and other factors such as members of target populations including households with children, elderly, disabled, limited-English-speaking and migrant and seasonal farmworkers.

CAL LIHEAP Local Service Providers use CLASS to monitor and maintain client data. monitor on-line reports, resolve ECIS and CAP payment issues and to transmit data for those clients completing a dual-purpose Energy Intake Form for those clients who wish to apply for the California Alternate Rates for Energy (CARE).

In addition to the CLASS System, CSD requires CAL LIHEAP Local Service Providers to submit monthly reports on total expenditures, number of weatherization measures installed, types of dwellings weatherized, vulnerable populations served, households assisted, etc. This data is entered into CSD's Programs, Audits, Reports and Contracts (PARC) system where staff is able to monitor and assess the progress of each local service provider.



Although the immediate urgency involved in the implementation of CAL LIHEAP has subsided, the need for the services has not decreased. The services provided by the CAL LIHEAP Program in the cash assistance and weatherization components continues to alleviate the energy concerns of the low-income households throughout the State of California. CSD thanks all of the organizations and persons who continue to provide ongoing support in fulfilling the goals of the CAL LIHEAP Program.

APPENDICES



APPENDICES



Appendix A

Since CSD CAL LIHEAP is a statewide program, its service territory traverses multiple climate zones and includes customers from the four major investor-owned utilities. In order to apply the per measure energy impacts developed in the CEC Statewide 2001 Database for Energy Efficiency Resources (DEER) Update Study, each CAL LIHEAP Service Provider was assigned a CEC Forecasting Climate Zone that correlated with the utility in which the agency performs weatherization services. It should be noted that the CEC Forecasting Climate Zones used in the 2001 DEER Update study are different than the Title-24 climate zones. Appendix A contains 1) a map illustrating the CEC climate zones, and 2) a list of the 45 Service Providers with their corresponding CEC Forecasting Climate Zones.

Map of California Energy Commission Forecasting Climate Zones



CAL LIHEAP Providers Forecasting Climate Zones

	CEC Forecasting				
#	CAL LIHEAP Service Provider	Climate Zone	Utility		
1	Amador-Tuolumne Community Action Agency	1,14	PG&E		
	California Human Development Corp.	4	PG&E		
3	Campesinos Unidos, Inc.	15	SDG&E		
4	Central Valley Opportunity Center, Inc.	3	PG&E		
	City of Berkeley	4	PG&E		
6	Colusa-Glenn-Trinity Community Action Agency	3	PG&E		
	Community Action Agency of Butte County, Inc.	3	PG&E		
8	Community Action Agency of San Mateo County, Inc.	5	PG&E		
9	Community Action Commission of Santa Barbara County	4	PG&E		
	Community Enhancement Services	9, 12, 16	SCE/SoCal Gas		
	Community Resource Project, Inc.	3	PG&E		
	Community Services and Employment Training, Inc.	7	SCE/SoCal Gas		
	Contra Costa County Community Services Department	4	PG&E		
	County of Riverside, Department of Community Action	10	SCE/SoCal Gas		
	Del Norte Senior Center	14	PG&E		
	Economic and Social Opportunities, Inc.	4	PG&E		
_	Economic Opportunity Commission of San Luis Obispo, Inc.	4	PG&E		
	Economic Opportunity Council of San Francisco	5	PG&E		
	El Dorado County Department of Community Services	1, 14	PG&E		
20	Energy Services, Community Action Board of Santa Cruz County, Inc.	4	PG&E		
	Fresno County Economic Opportunities Commission	3	PG&E		
22	Great Northern Corporation	14	PG&E		
23	Inyo Mono Advocates for Community Action, Inc.	9	SCE/SoCal Gas		
	Kern County Economic Opportunity Corp.	3, 7	PG&E/SCE SoCal Gas		
25	Kings Community Action Organization, Inc.	3	PG&E		
	Madera County Community Action Committee, Inc.	3	PG&E		
	Maravilla Foundation	9, 12, 16	SCE/SoCal Gas		
	Mariposa County Human Services Department	3	PG&E		
	Merced County Community Action Agency	3	PG&E		
	Metropolitan Area Advisory Committee	13	SDG&E		
	Nevada County Department of Housing and Community Services	1, 14	PG&E		
	North Coast Energy Services	1	PG&E		
	Orange County Community Development Council, Inc.	8	SCE/SoCal Gas		
	Pacific Asian Consortium in Employment	9, 12, 16	SCE/SoCal Gas		
35	Plumas County Community Development Commission	1, 14	PG&E		
	Project Go, Inc.	2	PG&E		
	Redwood Community Action Agency	1	PG&E		
	San Benito County Dept. of Comm. Serv. & Workforce Dev.	4	PG&E		
-	San Bernardino County Community Services Department	10	SCE/SoCal Gas		
	San Joaquin County Dept. of Aging, Children's and Comm. Serv.	2	PG&E		
41	Self-Help Home Improvement Project, Inc.	3	PG&E		
	Spectrum Community Services, Inc.	4	PG&E		
	TEACH, Inc.	14	PG&E		
44	Ventura County Commission on Human Concerns	8	SCE/SoCal Gas		
45	Veterans in Community Services, Inc.	9, 12, 16	SCE/SoCal Gas		

Appendix B

Per Measure Energy Impact

Utility Service Territory PG&E **CEC Forecasting Climate Zones:** 1 to 5

	OLO I Orecasting Offinate Zones.		D Ener	gy Savings	
	DEPARTMENT OF COMMUNITY SERVICES AND	Per Mea	sure	Per Measure	
	DEVELOPMENT	Elect	ric	Gas Impact	
	2001 CALIFORNIA LIHEAP	Impact ((kWh)	(Therms)	
		SH	AC	,	Source
	WEATHERIZATION ACTIVITIES				
1	Non-Blower Door Assessment (with attic)			gy Savings	
2	Non-Blower Door Assessment (without attic)	N	lo Energ	gy Savings	
3	Safety Check of Combustion Appliances (Pre-Test)	N	lo Energ	gy Savings	
4	Safety Check of Combustion Appliances (Post-Test)	N	lo Energ	gy Savings	
5	Blower Door Test	N	lo Energ	gy Savings	
6	Duct Leakage Pre-Test	N	lo Energ	gy Savings	
7	Duct Leakage Post-Test	N	lo Energ	gy Savings	
	MANDATORY MEASURES				
1	Combustion Appliance Safety Hazard Repair/Replacement	N	lo Energ	gy Savings	
2	Glass Replacement(SF)	5.9	5.9	3.0	[1]
	Glass Replacement(MF)	1.1	1.1	2.0	[1]
3	3 Duct and Register Repair/Replacement (SF)		258.4	20.0	[1]
	Duct and Register Repair/Replacement (MF)		142.0	0.0	[1]
4	Minor Envelope Repair(SF)	67.9	32.5	7.2	[2]
	Minor Envelope Repair (MF)	66.5	25.5	0.7	[2]
5	Evap. Cooler/Air Conditioner Vent Cover (Inside)(SF)			2.6	[2]
	Evap. Cooler/Air Conditioner Vent Cover (Inside) (MF)			2.6	[2]
6	Attic Venting	N	No Energy Savings		
7	a. Ceiling Insulation R11 (SF)	271.7	129.9	29.0	[2]
	a. Ceiling Insulation R11 (MF)	266.1	102.0	2.9	[2]
	b. Kneewall Insulation R11	Includ	ed in Ce	eiling Insulation	
	c. Ceiling Insulation R19 (SF)	271.7	129.9	29.0	[2]
	c. Ceiling Insulation R19 (MF)	266.1	102.0	2.9	[2]
	d. Kneewall Insulation R19	Includ	ed in Ce	eiling Insulation	
	e. Ceiling Insulation R30 (SF)	271.7	129.9	29.0	[2]
	e. Ceiling Insulation R30 (MF)	266.1	102.0	2.9	[2]
	f. Ceiling Insulation R38 (SF)	271.7	129.9	29.0	[2]
	f. Ceiling Insulation R38 (MF)	266.1	102.0	2.9	[2]
8	Low-Flow Showerhead (MF)	185.	.7	9.7	[1]
	Low-Flow Showerhead (SF)	149.		8.7	[1], [2]
9	Hot Water Faucet Restrictor(SF)	72.	7	3.7	[1]
	Hot Water Faucet Restrictor(MF)	58.3	3	3.0	[1]
10	Door Weatherstripping (SF)	5.9	5.9	3.0	[1]
	Door Weatherstripping (MF)	3.0	3.0	1.0	[1], [2]

Utility Service Territory PG&E

CEC Forecasting Climate Zones: 1 to 5

	CEC Forecasting Climate Zones.		D Ener	gy Savings	
	DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT 2001 CALIFORNIA LIHEAP	Elect Impact (ric (kWh)	Per Measure Gas Impact (Therms)	
		SH	AC		Source
11	Water Heater Blanket (SF)	251.0		13.0	[1]
	Water Heater Blanket (MF)	202.0		12.0	[1]
12	Water Heater Pipe Wrap (SF)	53.0		3.3	[2]
	Water Heater Pipe Wrap (MF)	53.0		3.3	[2]
13	Duct Wrap (SF)	124.0	124.0	10.0	[3]
	Duct Wrap (MF)	93.0	93.0	7.5	[3]
14	Switch/Outlet Gaskets (SF)	0.7	0.7	0.8	[1], [2]
	Switch/Outlet Gaskets (MF)	0.8	8.0	0.8	[1], [2]
15	Caulking. Per Dwelling (SF)	6.4	6.4	2.0	[1], [2]
	Caulking. Per Dwelling (MF)	3.0	3.0	1.0	[1], [2]
16	Other Weatherstripping (SF)	4.0	4.0	2.0	[1], [2]
	Other Weatherstripping (MF)	3.0	3.0	1.0	[1], [2]
17	Electric Base Load Measures:				
	a. Refrigerator Replacement (SF)	355			[1]
	a. Refrigerator Replacement (MF)	315			[1]
	a. Refrigerator (2nd Removed)	107			[3]
	b. Electric Water Heater Repair			gy Savings	
	b. Electric Water Heater Replacement	129			[1]
	c. Microwave Oven (New)	273		28.8	[3]
	c. Microwave Oven (Replacement)			ulation ulation	[5]
	d. Thread-based Compact Fluorescent Lamps		[5]		
	e. Hard-Wired Compact Fluorescent Lamps		Calcı	ulation	[5]
	OPTIONAL MEASURES				
1	Ceiling Fans(SF)		165.0		[3]
	Ceiling Fans (MF)		165.0		[3]
2	Evaporative Cooler Repair (SF)		177.6		[2]
	Evaporative Cooler Repair (MF)		177.6		[2]
3	Filter Replacement for A/C or Furnace, Filters Only (SF)		4.9	1.1	[2]
	Filter Replacement for A/C or Furnace, Filters Only (MF)		3.8	0.1	[2]
4	Filter Replacement for A/C or Furnace, Filters + Replacement Signal (SF)		4.9	1.1	[2]
	Filter Replacement for A/C or Furnace, Filters +		3.8	0.1	
	Replacement Signal (MF)		3.0	U. I	[2]
5	Setback Thermostat, (SF)	330.0	330.0	60.0	[2]
	Setback Thermostat(MF)	170.1	170.1	23.0	[2]
6	Other Optional Measures				
a.	Floor Insulation (+36") Clearance	0.0	0.0	30.2	[1]
	Floor Insulation (-36") Clearance	0.0	0.0	30.2	[1]
b.	Electric Water Heater Timer (SF)	136.0	136.0		[3]
	Electric Water Heater Timer (MF)	102.0	102.0		[3]

Utility Service Territory PG&E

CEC Forecasting Climate Zones: 1 to 5

		CS	D Ener	gy Savings	
	DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT 2001 CALIFORNIA LIHEAP		sure ric (kWh)	Per Measure Gas Impact (Therms)	
		SH	AC		Source
c.	Shadescreen (SF)		1.7		[1]
	Shadescreen (MF)		2.9		[1]
d.	Shutters (SF)			6.7	[1]
	Shutters (MF)			10.0	[1]
e.	Storm WindowOperable(Vinyl, Polycarb, Glass), Fixed (SF)	7.8	7.8	6.7	[1]
	Storm WindowOperable(Vinyl, Polycarb, Glass), Fixed (MF)			10.0	[1]
f.	Tinted Film (SF)		3.4	0.0	[1]
	Tinted Film (MF)		5.5	0.0	[1]
g.	Wood Fueled Space Heater(SF)	984.0		175.5	[3]
	Wood Fueled Space Heater(MF)	775.0		107.0	[3]

Legend:

SH - Space Heating

AC - Central Air Conditioning

SF - Single Family

MF - Multi Family

- [1] Joint Utility Low Income Energ Efficienty Program Costs and Bill Savings Standardization Report, March 5, 2001
- [2] 2001 DEER Update Study
- [3] RHA Estimate
- [4] Residential Energy Survey Report, 1994
- [5] Calculation using kWh difference between old and new unit

Utility Service Territory SCE/SoCal Gas **CEC Forecasting Climate Zones:** 9, 10, 12 and 16

	CEC Forecasting Climate Zones:				
			SD Energ	y Savings	
	DEPARTMENT OF COMMUNITY SERVICES AND	Per M	easure	Per Measure	
	DEVELOPMENT	Ele	ctric	Gas Impact	
	2001 CALIFORNIA LIHEAP	Impac	t (kWh)	(Therms)	
		SH	AC		Source
	WEATHERIZATION ACTIVITIES				
1	Non-Blower Door Assessment (with attic)		No Energy	Savings	
2	Non-Blower Door Assessment (without attic)		No Energy	Savings	
3	Safety Check of Combustion Appliances (Pre-Test)		No Energy	Savings	
4	Safety Check of Combustion Appliances (Post-Test)		No Energy		
5	Blower Door Test		No Energy	Savings	
6	Duct Leakage Pre-Test		No Energy	Savings	
7	Duct Leakage Post-Test		No Energy	Savings	
	MANDATORY MEASURES				
1	Combustion Appliance Safety Hazard		No Energy	Savinge	
	Repair/Replacement				
2	Glass Replacement(SF)	2.9	2.9	1.5	[1]
	Glass Replacement(MF)	8.0	0.8	0.5	[1]
3	Duct and Register Repair/Replacement (SF)	133.4	133.4	11.0	[1]
	Duct and Register Repair/Replacement (MF)	117.1	117.1	0.0	[1]
4	Minor Envelope Repair(SF)	67.9	32.5	7.2	[2]
	Minor Envelope Repair (MF)	66.5	25.5	0.7	[2]
5	Evap. Cooler/Air Conditioner Vent Cover (Inside)(SF)			2.6	[2]
	Evap. Cooler/Air Conditioner Vent Cover (Inside) (MF)			2.6	[2]
6	Attic Venting		No Energy	Savings	
7	a. Ceiling Insulation R11 (SF)	271.7	129.9	18.9	[2]
	a. Ceiling Insulation R11 (MF)	266.1	102.0	18.9	[2]
	b. Kneewall Insulation R11			ing Insulation	
	c. Ceiling Insulation R19 (SF)	271.7	129.9	18.9	[2]
	c. Ceiling Insulation R19 (MF)	266.1	102.0	18.9	[2]
	d. Kneewall Insulation R19			ing Insulation	
	e. Ceiling Insulation R30 (SF)	271.7	129.9	18.9	[2]
	e. Ceiling Insulation R30 (MF)	266.1	102.0	18.9	[2]
	f. Ceiling Insulation R38 (SF)	271.7	129.9	18.9	[2]
	f. Ceiling Insulation R38 (MF)	266.1	102.0	18.9	[2]
8	Low-Flow Showerhead (MF)		35.7	9.7	[1]
	Low-Flow Showerhead (SF)		9.0	8.7	[1], [2]
9	Hot Water Faucet Restrictor(SF)		2.7	3.7	[1]
	Hot Water Faucet Restrictor(MF)		8.3	3.0	[1]
10	Door Weatherstripping (SF)	2.9	2.9	1.5	[1]
	Door Weatherstripping (MF)	2.9	2.9	0.6	[1], [2]
11	Water Heater Blanket (SF)	251.0		13.0	[1]
	Water Heater Blanket (MF)	202.0		12.0	[1]
12	Water Heater Pipe Wrap (SF)	53.0		3.3	[2]
	Water Heater Pipe Wrap (MF)	53.0		3.3	[2]

Utility Service Territory SCE/SoCal Gas **CEC Forecasting Climate Zones:** 9, 10, 12 and 16

	CEC Forecasting Climate Zones:		SD Energy	v Savinge	
	DEDARTMENT OF COMMUNITY OF DVICES AND				
	DEPARTMENT OF COMMUNITY SERVICES AND	_	easure	Per Measure	
	DEVELOPMENT		ctric	Gas Impact	
	2001 CALIFORNIA LIHEAP	_	t (kWh)	(Therms)	
		SH	AC		Source
13	Duct Wrap (SF)	124.0	124.0	5.5	[3]
	Duct Wrap (MF)	93.0	93.0	4.1	[3]
14	Switch/Outlet Gaskets (SF)	1.0	0.8	0.8	[1], [2]
	Switch/Outlet Gaskets (MF)	1.1	1.1	0.8	[1], [2]
15	Caulking. Per Dwelling (SF)	5.8	5.8	1.5	[1], [2]
	Caulking. Per Dwelling (MF)	5.0	5.0	0.4	[1], [2]
16	Other Weatherstripping (SF)	3.1	3.1	2.0	[1], [2]
	Other Weatherstripping (MF)	2.9	2.9	0.6	[1], [2]
17	Electric Base Load Measures:				
	a. Refrigerator Replacement (SF)		55		[1]
	a. Refrigerator Replacement (MF)		15		[1]
	a. Refrigerator (2nd Removed)		77		[3]
	b. Electric Water Heater Repair		No Energy	Savings	
	b. Electric Water Heater Replacement		29		[1]
	c. Microwave Oven (New)		3.3	28.8	[3]
	c. Microwave Oven (Replacement)			veen old and new	[5]
	d. Thread-based Compact Fluorescent Lamps			veen old and new	[5]
	e. Hard-Wired Compact Fluorescent Lamps	kWh dif	ference betv	veen old and new	[5]
	OPTIONAL MEASURES	,,,,,			
1	Ceiling Fans(SF)		165.0		[3]
	Ceiling Fans (MF)		165.0		[3]
2	Evaporative Cooler Repair (SF)		177.6		[2]
	Evaporative Cooler Repair (MF)		177.6		[2]
3	Filter Replacement for A/C or Furnace, Filters Only (SF)		4.9	1.1	[2]
	Filter Replacement for A/C or Furnace, Filters Only (MF)		3.8	0.1	[2]
4	Filter Replacement for A/C or Furnace, Filters + Replacement Signal (SF)		4.9	1.1	[2]
	Filter Replacement for A/C or Furnace, Filters +		2.0	0.4	
	Replacement Signal (MF)		3.8	0.1	[2]
5	Setback Thermostat, Per Dwelling (SF)	330.0	330.0	60.0	[2]
	Setback Thermostat, Per Dwelling (MF)	170.1	170.1	23.0	[2]
6	Other Optional Measures				
a.	Floor Insulation (+36") Clearance			36.7	[1]
	Floor Insulation (-36") Clearance			36.7	[1]
	Electric Water Heater Timer (SF)	136.0	136.0		[3]
b.					/1
b.	Electric Water Heater Timer (MF)	102.0	102.0		[3]
b.	Electric Water Heater Timer (MF) Shadescreen (SF)	102.0	1.4		[1]
	Electric Water Heater Timer (MF) Shadescreen (SF) Shadescreen (MF)	102.0			
	Electric Water Heater Timer (MF) Shadescreen (SF)	102.0	1.4		[1]

Utility Service Territory SCE/SoCal Gas CEC Forecasting Climate Zones: 9, 10, 12 and 16

		C	y Savings		
	DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT 2001 CALIFORNIA LIHEAP	Ele	easure ctric t (kWh)	Per Measure Gas Impact (Therms)	
		SH	AC		Source
e.	Storm WindowOperable(Vinyl, Polycarb, Glass), Fixed (SF)				[1]
	Storm WindowOperable(Vinyl, Polycarb, Glass), Fixed (MF)				[1]
f.	Tinted Film (SF)		2.5		[1]
	Tinted Film (MF)		4.6		[1]
g.	Wood Fueled Space Heater(SF)	984.0		175.5	[3]
	Wood Fueled Space Heater(MF)	775.0		107.0	[3]

Legend:

SH - Space Heating

AC - Central Air Conditioning

SF - Single Family

MF - Multi Family

- [1] Joint Utility Low Income Energ Efficienty Program Costs and Bill Savings Standardization Report, March 5, 2001
- [2] 2001 DEER Update Study
- [3] RHA Estimate
- [4] Residential Energy Survey Report, 1994
- [5] Calculation using kWh difference between old and new unit

Utility Service Territory SDG&E CEC Forecasting Climate Zones: 13

		C			
	DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT 2001 CALIFORNIA LIHEAP	Per M Ele Impac	easure ctric t (kWh)	Per Measure Gas Impact (Therms)	
	NATE A THE DITATION A OTHUTIE O	SH	AC		Source
	WEATHERIZATION ACTIVITIES		N. F.	0 i	
1	Non-Blower Door Assessment (with attic)		No Energy		
2	Non-Blower Door Assessment (without attic)		No Energy	Savings	
3	Safety Check of Combustion Appliances (Pre-Test)		No Energy	Savings	
4	Safety Check of Combustion Appliances (Post-Test)		No Energy	Savings	
5	Blower Door Test				
6	Duct Leakage Pre-Test				
7	Duct Leakage Post-Test		No Energy	Savings	
	MANDATORY MEASURES				
1	Combustion Appliance Safety Hazard Repair/Replacement		No Energy	Savings	
2	Glass Replacement(SF)			2.0	[1]
	Glass Replacement(MF)			0.5	[1]
3	Duct and Register Repair/Replacement (SF)	59.3	59.3	7.0	[1]
	Duct and Register Repair/Replacement (MF)	46.7	46.7	0.3	[1]
4	Minor Envelope Repair(SF)	67.9	32.5	7.2	[2]
	Minor Envelope Repair (MF)	66.5	25.5	0.7	[2]
5	Evap. Cooler/Air Conditioner Vent Cover (Inside)(SF)			2.6	[2]
	Evap. Cooler/Air Conditioner Vent Cover (Inside) (MF)			2.6	[2]
6	Attic Venting		No Energy	Savings	
7	a. Ceiling Insulation R11 (SF)	271.7	129.9	21.0	[2]
	a. Ceiling Insulation R11 (MF)	266.1	102.0	21.0	[2]
	b. Kneewall Insulation R11	Inclu	ıded in Ceil	ing Insulation	
	c. Ceiling Insulation R19 (SF)	271.7	129.9	21.0	[2]
	c. Ceiling Insulation R19 (MF)	266.1	102.0	21.0	[2]
	d. Kneewall Insulation R19			ing Insulation	
	e. Ceiling Insulation R30 (SF)	271.7	129.9	21.0	[2]
	e. Ceiling Insulation R30 (MF)	266.1	102.0	21.0	[2]
	f. Ceiling Insulation R38 (SF)	271.7	129.9	21.0	[2]
	f. Ceiling Insulation R38 (MF)	266.1	102.0	21.0	[2]
8	Low-Flow Showerhead (MF)		5.7	9.7	[1]
	Low-Flow Showerhead (SF)		9.0	8.7	[1], [2]
9	Hot Water Faucet Restrictor(SF)		2.7	3.7	[1]
40	Hot Water Faucet Restrictor(MF)	58	8.3 <i>X</i> ////////////////////////////////////	3.0	[1]
10	Door Weatherstripping (SF)			2.0	[1]
44	Door Weatherstripping (MF)	2.5	2.5	0.4	[1], [2]
11	Water Heater Blanket (SF)	251.0		13.0	[1]
40	Water Heater Blanket (MF)	202.0		12.0	[1]
12	Water Heater Pipe Wrap (SF)	53.0		3.3	[2]
40	Water Heater Pipe Wrap (MF)	53.0	124.0	3.3	[2]
13	Duct Wrap (SF) Duct Wrap (MF)	124.0 93.0	124.0 93.0	3.5 2.6	[3] [3]

Utility Service Territory SDG&E CEC Forecasting Climate Zones: 13

	CEC Forecasting Climate Zones:		SD Energ	y Savings	
	DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT 2001 CALIFORNIA LIHEAP	Per Me	easure ctric t (kWh)	Per Measure Gas Impact (Therms)	
		SH	AC	(mome)	Source
14	Switch/Outlet Gaskets (SF)		0.8	0.8	[1], [2]
	Switch/Outlet Gaskets (MF)			0.8	[1], [2]
15	Caulking. Per Dwelling (SF)	5.1	5.1	1.7	[1], [2]
	Caulking. Per Dwelling (MF)	4.6	4.6	0.4	[1], [2]
16	Other Weatherstripping (SF)	2.7	2.7	2.0	[1], [2]
	Other Weatherstripping (MF)	2.5	2.5	0.6	[1], [2]
17	Electric Base Load Measures:				
	a. Refrigerator Replacement (SF)	3	55		[1]
	a. Refrigerator Replacement (MF)	3	15		[1]
	a. Refrigerator (2nd Removed)	10)77		[3]
	b. Electric Water Heater Repair		No Energy	Savings	
	b. Electric Water Heater Replacement	1:	29		[1]
	c. Microwave Oven (New)	27	3.3	28.8	[3]
	c. Microwave Oven (Replacement)	kWh dif	ference betv	ween old and new	[5]
	d. Thread-based Compact Fluorescent Lamps	kWh dif	ference betv	ween old and new	[5]
	e. Hard-Wired Compact Fluorescent Lamps	kWh dif	ference betv	ween old and new	[5]
	OPTIONAL MEASURES				
1	Ceiling Fans(SF)		165.0		[3]
	Ceiling Fans (MF)		165.0		[3]
2	Evaporative Cooler Repair (SF)		177.6		[2]
	Evaporative Cooler Repair (MF)		177.6		[2]
3	Filter Replacement for A/C or Furnace, Filters Only (SF)		4.9	1.1	[2]
	Filter Replacement for A/C or Furnace, Filters Only (MF)		3.8	0.1	[2]
4	Filter Replacement for A/C or Furnace, Filters + Replacement Signal (SF)		4.9	1.1	[2]
	Filter Replacement for A/C or Furnace, Filters + Replacement Signal (MF)		3.8	0.1	[2]
5	Setback Thermostat, Per Dwelling (SF)	330.0	330.0	60.0	[2]
	Setback Thermostat, Per Dwelling (MF)	170.1	170.1	23.0	[2]
6	Other Optional Measures				
a.	Floor Insulation (+36") Clearance			29.6	[1]
	Floor Insulation (-36") Clearance			29.6	[1]
b.	Electric Water Heater Timer (SF)	136.0	136.0		[3]
	Electric Water Heater Timer (MF)	102.0	102.0		[3]
C.	Shadescreen (SF)		1.4		[1]
	Shadescreen (MF)		2.5		[1]
d.	Shutters (SF)				[1]
	Shutters (MF)				[1]

Utility Service Territory SDG&E

CEC Forecasting Climate Zones: 13

		(CSD Energ	y Savings		
DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT 2001 CALIFORNIA LIHEAP		Ele	leasure ctric ct (kWh)	Per Measure Gas Impact (Therms)		
		SH	AC		Source	
e.	Storm WindowOperable(Vinyl, Polycarb, Glass),					
	Fixed (SF)				[1]	
	Storm WindowOperable(Vinyl, Polycarb, Glass),					
	Fixed (MF)				[1]	
f.	Tinted Film (SF)		2.5		[1]	
	Tinted Film (MF)		4.6		[1]	
g.	Wood Fueled Space Heater(SF)	984.0		175.5	[3]	
	Wood Fueled Space Heater(MF)	775.0		107.0	[3]	

Legend:

SH - Space Heating

AC - Central Air Conditioning

SF - Single Family

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- [1] Joint Utility Low Income Energ Efficienty Program Costs and Bill Savings Standardization Report, March 5, 2001
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- [5] Calculation using kWh difference between old and new unit

Appendix C

Number of Homes Weatherized and Estimated Yearly Energy Savings per CAL LIHEAP Service Provider

			Numh	er of E)wellin	as nor	Montl	2	Total Number of	Estimated V	early Energy S	avinge
#	CAL LIHEAP Service Provider	June		Aug.	Sept.	Oct.	Nov.	Dec.	Dwellings	Measure Qty	kWh	Therms
1	Amador-Tuolumne Community Action Agency		14	37	48	49	2		150	1,278	133,594	3,072
2	California Human Development Corp.		16	64	4	8	64	42	198	2.467	99.681	6.352
3	Campesinos Unidos, Inc.		95	91	101	107			394	3,649	212.950	3.948
4	Central Valley Opportunity Center, Inc.	9	36	47	42	33	16	35	218	2,554	176,345	9.847
5	City of Berkeley	12	25	27	22	15			101	1,264	52,437	4,352
6	Colusa-Glenn-Trinity Community Action Agency	12	12	14	8	14	6	5	71	637	36,391	1,839
7	Community Action Agency of Butte County, Inc.	3	63	46	12	2	20	11	157	2,164	190,811	5,435
8	Community Action Agency of San Mateo County, Inc.		44	102	45	63	45	82	381	2,430	198,115	8,105
9	Community Action Commission of Santa Barbara County			23	33	63	69	21	209	3,206	92,870	16,438
10	Community Enhancement Services	96	317	664	248	475	411	6	2,217	2,176	635,097	144
11	Community Resource Project, Inc.	92	236	313	193	235	262	127	1,458	9,286	879,203	18,246
12	Community Services and Employment Training, Inc.	13	138	219	30	173			573	988	169,525	144
13	Contra Costa County Community Services Department								0	0	0	0
14	County of Riverside, Department of Community Action			141	210	114	107	79	651	3,971	426,152	2,233
15	Del Norte Senior Center		2	10	8	7			27	298	36,232	424
16	Economic and Social Opportunities, Inc.			99	135	133	15	18	400	1,327	186,292	654
17	Economic Opportunity Commission of San Luis Obispo, Inc.				32	59	44		135	1,043	77,394	5,173
18	Economic Opportunity Council of San Francisco	84	198	156	73	174	10	10	705	2,355	220,299	3,985
19	El Dorado County Department of Community Services	29	40	45	56	21			191	3,094	106,030	6,684
20	Energy Services, Community Action Board of Santa Cruz County, Inc.	98	108	105	102	136			549	5,403	698,884	25,019
21	Fresno County Economic Opportunities Commission			609				680	1,289	7,609	306,755	27,446
22	Great Northern Corporation	3	10	24	55				92	1,154	38,805	3,511
23	Inyo Mono Advocates for Community Action, Inc.								0	0	0	0
24	Kern County Economic Opportunity Corp.		42	140					182	2,642	102,749	7,276
25	Kings Community Action Organization, Inc.		9	64		54			127	681	59,643	2,250
26	Madera County Community Action Committee, Inc.		6	30	16	9	14	6	81	1,129	50,853	2,884
27	Maravilla Foundation	130	424	1,755	99	65	65	65	2,603	18,561	1,357,934	12,583
28	Mariposa County Human Services Department			6					6	89	7,340	309
29	Merced County Community Action Agency		13	30	28	27	22	20	140	2,074	110,140	3,987
30	Metropolitan Area Advisory Committee	59	108	99	109	104	78	114	671	6,957	221,282	16,813
31	Nevada County Department of Housing and Community Services		11	43	14	3	2		73	724	45,658	3,884
32	North Coast Energy Services	36	62	235	11	11			355	2,875	230,569	4,856
33	Orange County Community Development Council, Inc.			366	732	200	520	200	2,018	3,418	552,060	3,917
34	Pacific Asian Consortium in Employment		205	1,217	167	527	189	313	2,618	11,553	683,024	38,981
35	Plumas County Community Development Commission		7	16	13	12			48	292	19,530	472

#	CAL LIHEAP Service Provider	June	Numk July	per of [Owellin Sept.	gs per Oct.	Month) Dec.	Total Number of Dwellings	Estimated Ye	arly Energy \$	Savings Therms
	Project Go, Inc.	6	16	61	41	40			164	1.280	76,275	2,517
	Redwood Community Action Agency	25	25	54	12	17	7	10	150	947	10,605	5,217
38	San Benito County Dept. of Comm. Serv. & Workforce Dev.					12			12	76	6,102	202
	San Bernardino County Community Services Department	22	198	247	62		24		553	6,235	209,091	37,794
40	San Joaquin County Dept. of Aging, Children's and Comm. Serv.		76	59		86			221	2,689	98,283	13,721
41	Self-Help Home Improvement Project, Inc.	45	40	13	19	30	24	2	173	1,916	125,168	1,904
42	Spectrum Community Services, Inc.		110	85	134	175	149	128	781	2,743	278,569	2,477
43	TEACH, Inc.			18			25		43	264	14,074	814
44	Ventura County Commission on Human Concerns	7	49	110	98	106	94		464	1,032	134,863	10,597
45	Veterans in Community Services, Inc.								0	0	0	0
	Total Reports Analyzed Total Number of Dwellings		33 2,755	40 7,484	35 3,012	36 3,359	26 2,284	21 1.974	210 21.649	Total Savings	9,367,672	326,507

Legend:

No Wx Activity / Wx Activity Report has not been submitted by Agency